# Electricity Facts Label (EFL)
## U.S. Retailers LLC dba Cirro Energy
## Smart Simple 12
## AEP Texas Central service area
## Date: 11/13/2026

### *Electricity price*

| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
|---|---|---|---|
| Average price per kWh: | 12.1 ¢ | 11.8 ¢ | 11.6 ¢ |

The price you pay each month consists of the Base Charge, Energy Charge and TDSP Pass-Through Charges in effect for your monthly billing cycle.

Base Charge: $0.00 per billing cycle

Energy Charge: 5.7981¢ per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TSDP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

AEP Texas Central Delivery Charges include all recurring charges from AEP Texas Central passed through without mark-up and may include an Income Tax Refund Rider (ITR). The ITR refund amount varies based on usage.

** Customers in the McAllen/Mission area formerly served by Oncor will not be assessed TC-3, NDC, or SRC charges or the ADFIT credit associated with the SRC.

### *Other Key Terms and questions*

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

### *Disclosure Chart*

| | |
|---|---|
| Type of Product | Fixed Rate |
| Contract Term | 12 months |
| Do I have a termination fee or any fees associated with terminating service? | Yes. $150. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved. |
| Can my price change during the contract period? | Yes |
| If my price can change, how will it change and by how much? | Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control. |
| What other fees may I be charged? | For other non-recurring fees which may be charged that are not included in the average price above, please see the following sections of your Terms of Service: Pricing and Billing, Payment and Payment Arrangements. |
| Is this a pre-pay or pay in advance product? | No |
| Does REP purchase excess distributed renewable generation? | Yes; customers enrolled on a renewable energy sell back product that meet the eligibility requirements will receive credits for excess distributed renewable generation. Renewable energy sell back product availability is subject to change at Cirro Energy's discretion. |
| Renewable Content | This product is 22% renewable. |
| What is the statewide average for renewable content? | The statewide average for renewable content is 37%. |

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