Electricity Facts Label (EFL)
U.S. Retailers LLC dba Cirro Energy
Smart Lock Saver 12
Lubbock Power & Light service area
Date: 11/01/2026

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	18.7 ¢	17.5 ¢	16.4 ¢

The price you pay each month consists of the Usage Charge, Energy Charge, and TDSP Delivery Charges in effect for your monthly billing cycle.

Usage Charge :	$9.95	per billing cycle < 2,000 kWh
	$0.00	per billing cycle ≥ 2,000 kWh
Energy Charge:	10.2379¢	per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TDSP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges. The Usage Charge will not be included for each billing cycle in which your usage is 2,000 kilowatt hours (kWh) or more.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes. $150. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	For other non-recurring fees which may be charged that are not included in the average price above, please see the following sections of your Terms of Service: Pricing and Billing, Payment and Payment Arrangements.
Is this a pre-pay or pay in advance product?	No
Does REP purchase excess distributed renewable generation?	Yes; customers enrolled on a renewable energy sell back product that meet the eligibility requirements will receive credits for excess distributed renewable generation. Renewable energy sell back product availability is subject to change at Cirro Energy's discretion.
Renewable Content	This product is 22% renewable.
What is the statewide average for renewable content?	The statewide average for renewable content is 37%.

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