Electricity Facts Label (EFL)
U.S. Retailers LLC dba Cirro Energy
Smart Nights 12
Lubbock Power & Light service area
Date: 11/01/2026

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	17.1¢	16.9¢	16.8¢

Average price calculation is based on usage profile over 12 months of 45% of consumption at nighttime as defined below*.

Base Charge:	$0.00	per billing cycle
Daytime Energy Charge**:	11.5379¢	per kWh
Nighttime Energy Charge*:	9.5379¢	per kWh

Lubbock Power & Light Delivery Charges: $2.50 per billing cycle and 6.0080¢ per kWh

LP&L Delivery Charges include all recurring charges from Lubbock Power & Light passed through without mark-up. Your Transmission and Distribution Service Provider (TDSP) is LP&L.

** Daytime Energy Charge applies to usage from 8:00 AM to 7:59 PM each day.
*Nighttime Energy Charge applies to usage from 8:00 PM to 7:59 AM each day.

The average price per kWh is determined by using the base charge, energy charges and TDSP Delivery Charges above and the predetermined formula:

Price per kWh = (Base Charge + (Monthly billed daytime kWh usage x Daytime Energy Charge) + (Monthly billed nighttime kWh usage x Nighttime Energy Charge) + (Lubbock Power & Light))/ Monthly billed kWh usage.

This price disclosure is an example based on specific usage levels - your average price for electricity service will vary according to your actual usage.

In the event Cirro receives incomplete interval data from your TDSP, Cirro may estimate your usage for missing periods based on historical data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill.

When there is a difference between the monthly meter read and the monthly total of the actual or estimated interval data, the usage difference will be allocated based on your usage profile for that billing period. If less than 50% of the interval data is received from the TDSP or is estimated by Cirro, the usage difference between the monthly meter read and monthly total of the actual or estimated interval data will be applied as 55% at the Daytime Energy Charge and 45% at the Nighttime Energy Charge.

Other Key Terms and questions

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

Disclosure Chart	Type of Product	Fixed Rate
	Contract Term	12 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. $150. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes, but only in the limited circumstances described below.
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control
	What other fees may I be charged?	For other non-recurring fees which may be charged that are not included in the average price above, please see the following sections of your Terms of Service: Pricing and Billing, Payment and Payment Arrangements.
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	Yes; customers enrolled on a renewable energy sell back product that meet the eligibility requirements will receive credits for excess distributed renewable generation. Renewable energy sell back product availability is subject to change at Cirro Energy's discretion.
	Renewable Content	This product is 22% renewable.
	What is the statewide average for renewable content?	The statewide average for renewable content is 37%.

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