Electricity Facts Label (EFL)
U.S. Retailers LLC dba Cirro Energy
Smart Flex
Lubbock Power & Light service area
Date: 10/04/2026

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	19.3 ¢	18.8 ¢	18.5 ¢

The price you pay each month consists of the Base Charge, Energy Charge, and TDSP Delivery Charges in effect for your monthly billing cycle.

Base Charge: $5.00 per billing cycle

Energy Charge: 11.9879¢ per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TDSP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Cirro Energy. Please review the historical price of this product available at www.cirroenergy.com/ smartflexmonthly or by phone at 1.800.692.4776.

The price in effect on the day following the previous meter read date will be applied for subsequent billing cycles. After enrollment, the current price for the product is available by logging into your account on www.cirroenergy.com/myaccount or by calling Customer Care at 1-800-692-4776.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Variable Price Product
Contract Term	Month to Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control. The price may change in subsequent months at the sole discretion of us.
What other fees may I be charged?	For other non-recurring fees which may be charged that are not included in the average price above, please see the following sections of your Terms of Service: Pricing and Billing, Payment and Payment Arrangements.
Is this a pre-pay or pay in advance product?	No
Does REP purchase excess distributed renewable generation?	Yes; customers enrolled on a renewable energy sell back product that meet the eligibility requirements will receive credits for excess distributed renewable generation. Renewable energy sell back product availability is subject to change at Cirro Energy's discretion.

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	Renewable Content	This product is 22% renewable.
	What is the statewide average for renewable content?	The statewide average for renewable content is 37%.

U.S. Retailers LLC dba Cirro Energy
Mailing Address: PO Box 2229 Houston, TX 77252-2229
Website: www.cirroenergy.com Email: service@cirroenergy.com
Customer Service: 1.800.MY.CIRRO (1.800.692.4776)
For Sales and Service: 7 days a week, 7 a.m. to 10 p.m. CST
PUCT Certificate Number #10177